

# iKeyMonitor Usage FAQs

## Configure Email Settings to Receive Log Emails

Here are example settings for the email configuration.

- [Gmail](#)
- [Yahoo Mail](#)
- [Mail.com](#)
- [QQ Mail](#)
- [Hotmail](#)
- [AOL Mail](#)
- [Verizon Mail](#)

We recommend free Gmail which supports SMTP, use it just as smtp server to send the logs. Register one here: <http://gmail.com>

### For Gmail:

```
>>>> Send to = your email address.  
>>>> SMTP server = smtp.gmail.com  
>>>> Port = 587  
>>>> Username = your gmail email address  
>>>> Password = your gmail password  
>>>> USE SSL = yes
```

### For Hotmail:

```
>>>> Send to = your email address.  
>>>> SMTP server = smtp.live.com  
>>>> Port = 587  
>>>> Username = your hotmail email address  
>>>> Password = your password  
>>>> USE SSL = yes
```

### For AOL Mail:

```
>>>> Send to = your email address.  
>>>> SMTP server = smtp.aol.com  
>>>> Port = 587  
>>>> Username = your AOL email address  
>>>> Password = your AOL email password  
>>>> USE SSL = no
```

### For Yahoo Email

```
>>>> Send to = your email address.  
>>>> SMTP server = smtp.mail.yahoo.com  
>>>> Port = 587  
>>>> Username = Your Yahoo email address (for example, "test@yahoo.com")  
>>>> Password = your Yahoo email password  
>>>> USE SSL = no
```

**Note:** Yahoo mail doesn't support SMTP well. If it is not working, please use Gmail.

### For Mail.com Mail:

```
>>>> Send to = your email address.  
>>>> SMTP server = smtp.mail.com
```

# iKeyMonitor Usage FAQs

>>>> Port = 587  
>>>> Username = your mail.com email address  
>>>> Password = your mail.com email password  
>>>> USE SSL = no

## For Verizon Mail:

>>>> Send to = your email address  
>>>> SMTP server = outgoing.verizon.net  
>>>> Port = 587  
>>>> Username = Your Verizon Online email address  
>>>> Password = Your Verizon Online password  
>>>> USE SSL = no or yes

## For QQ Mail:

Enable SMTP first <http://service.exmail.qq.com/cgi-bin/help?subtype=1&&id=26&&no=308>

>>>> Send to = your email address  
>>>> SMTP server = smtp.qq.com  
>>>> Port = 25  
>>>> Username = your QQ mail address  
>>>> Password = your QQ auth code ?????????? [?????](#)  
>>>> USE SSL = no

## Note:

- Please configure the email according to the above examples and [Send a Test Email](#) to make sure it works.
- Please make sure the SMTP is enabled in your email. You can login into the email inbox and check settings.
- The SMTP, Port and SSL settings may vary according to your domain setup. Please contact the webmaster for more information about the settings.

For the "**Failed to send email**" issue, please try the following solution:

- Please make sure your settings are correct.
- If email doesn't work for you, you may try to use FTP to receive logs: [Use FTP Space to store the Logs](#)

Unique solution ID: #1011

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